Key developer contacts

Surveillance and Customer Response officers
by council region

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| Council | Surveillance Officer (wetlands and retarding basins) | Customer Response Officer (pipelines and waterways) |
| Banyule City Council | Kit Low | Michael Houchen |
| Bass Coast Shire Council | Kit Low | Stuart Cochrane |
| Baw Baw Shire Council | Kit Low | Stuart Cochrane |
| Bayside City Council | Kit Low | Andrew Saunders |
| Boroondara City Council | Kit Low | Huon Stephens |
| Brimbank City Council | Kit Low | Shaun Hocking |
| Cardinia Shire Council  | Kit Low | Dan Robertson |
| Casey City Council | Kit Low | Matthew Swain |
| Darebin City Council | Kit Low | Michael Houchen |
| Frankston City Council | Kit Low | Dean White |
| Glen Eira City Council | Kit Low | Andrew Saunders |
| Greater Dandenong City Council | Luis Correia | Matthew Swain |
| Greater Geelong City Council | Luis Correia | Branko Kezerle |
| Hobsons Bay City Council | Kit Low | Shaun Hocking |
| Hume City Council | Luis Correia | Shaun Hocking |
| Kingston City Council | Kit Low | Andrew Saunders |
| Knox City Council | Luis Correia | Tony Ross |
| Macedon Ranges Shire Council | Luis Correia | Shaun Hocking |
| Manningham City Council | Luis Correia | Huon Stephens |
| Maribyrnong City Council | Luis Correia | Ryan Hemmens |
| Maroondah City Council | Luis Correia | Huon Stephens |
| Melbourne City Council | Kit Low | Michael Houchen |
| Melton Shire Council | Luis Correia | Branko Kezerle |
| Mitchell Shire Council | Luis Correia | Ryan Hemmens |
| Monash City Council | Kit Low | Huon Stephens |
| Moonee Valley City Council | Kit Low | Ryan Hemmens |
| Moorabool Shire Council | Kit Low | Branko Kezerle |
| Moreland City Council  | Kit Low | Ryan Hemmens |
| Mornington Peninsula Shire Council  | Kit Low | Dean White |
| Nillumbik Shire Council | Kit Low | Michael Houchen |
| Port Phillip City Council | Kit Low | Andrew Saunders |
| South Gippsland Shire Council | Kit Low | Stuart Cochrane |
| Stonnington City Council | Kit Low | Huon Stephens |
| Whitehorse City Council | Kit Low | Huon Stephens |
| Whittlesea City Council | Luis Correia | Ryan Hemmens |
| Wyndham City Council | Luis Correia | Branko Kezerle |
| Yarra City Council | Kit Low | Michael Houchen |
| Yarra Ranges Shire Council | Kit Low | Steve McGill |