

Booking Confirmation of Excursion and Tour Planning

Contact Information

For general enquiries you can reach us on **131 722** between **8.30am and 5pm**, Monday to Friday. For translation services call 131 450.

Email – education@melbournewater.com.au

Child Safe Policy

Melbourne Water is committed to the safety and wellbeing of children and young people and to providing a child safe environment where children and young people are safe and feel safe.

Access our [Child Safe Policy](#).

Working with Children Checks

Melbourne Water delivers on its obligations under the *Worker Screening Act 2020* (Vic) by ensuring all individuals it engages in child-related work hold a valid Working With Children Check. All staff and volunteers in Education at Melbourne Water have a current Working With Children Check (WWCC) or are registered with the Victorian Institute of Teaching. We do not supply individual WWCC staff or volunteer numbers.

Public Liability Insurance

[Melbourne Water Certificate of Currency](#).

Venue and Safety Terms and Conditions

Our Venue and Safety Terms and Conditions contains a Responsibility Matrix to assist in completing a Risk Assessment for our tours.

[Edithvale-Seaford Wetlands Education Centre](#)

[Western Treatment Plant](#)

Version 2.1 August 2026

Payment Terms and Conditions

[Edithvale-Seafood Wetlands Education Centre](#)

[Western Treatment Plant](#)

Version 2.1 August 2026



Melbourne Water provides clean drinking water, treats sewage so we can recover and reuse our valued resources, works within our community to reduce flood risk, and keeps all 25,000km of Melbourne's rivers, creeks and catchments healthy, today and for generations to come.

