



Understanding Flood Management in Melbourne



Flood management in Melbourne is a team effort between Melbourne Water, local councils, and VICSES. They each play a key role in reducing risks, protecting communities and managing response and recovery.

Here's how their work supports you:

 Managing flood risk: how this helps you stay safe		
Melbourne Water	Local councils	VIC SES
Assess flood risks, maintain waterways, drains and floodplains to improve water flow and reduce flood risk near your home.	Assess flood risks, they also maintain local storm water drains and share reports to help you take early precautions.	Works with Bureau of Meteorology to monitor weather and send timely alerts, giving you support and time to prepare or evacuate if necessary.
 Planning & infrastructure: how you can prepare		
Melbourne Water	Local councils	VIC SES
Creates flood maps to help you understand risk and works with you to consider improvements across the flood and drainage system.	Maintain stormwater systems and fix drainage issues. Report local blockages to Council to keep water flowing and reduce flood risk.	Provides evacuation support and sandbags. These can create a barrier against rising water if flooding is likely to threaten your home.



Community awareness & readiness: why it matters to you

Melbourne Water	Local councils	VIC SES
Provides flood updates, hosts community engagement events to raise flood awareness, and works with councils to help you protect your property before a flood.	Manage emergency planning, oversee recovery and damage clean-up after a flood event, and enforce planning and building regulations.	Offer Local Flood Guides with maps and attend community events to teach flood preparedness and safety steps through hands-on training and experience.



Emergency response and recovery: helping you get back on your feet

Melbourne Water	Local councils	VIC SES
Maintains and repairs the flood and drainage system during and after a flood, and gathers information to help communities, councils and emergency service prepare for future floods.	Support flood response and recovery by coordinating relief, community services, financial and practical help if your property is impacted.	Lead search and rescue efforts, provide emergency relief, and provide immediate support with temporary repairs to damaged property and information.

Do you want to learn more?

Take a look at our other learning resources for you:



Understanding drainage systems



Understanding flood models



Understanding the types of flooding and how they occur

Contact us We're measuring our engagement. To help us track our communications, please contact our team by phone **131 722** or email enquiry@melbournewater.com.au

