

# Flood resilience home checklist

Use this checklist to assess your home's flood resilience and take action to minimise risks.



## Know your flood risk: stay one step ahead

- ☐ Have you checked flood maps to see if your home is in a flood-prone area?
- ☐ Do you know if your area has experienced flooding in the past?
- ☐ Are you signed up for emergency flood alerts (e.g. VicEmergency App, local emergency broadcaster)?
- ☐ Do you know your nearest evacuation routes and shelters?
- ☐ Have you connected with neighbours or your local SES Unit to learn about past floods?



## Fortify your home's exterior: your first line of defence

- ☐ Are your gutters and drains clear of debris?
- ☐ Are stormwater drains and water pumps working properly?
- ☐ Have you sealed any cracks or gaps in your home's foundations?
- ☐ Do you have sandbags or know where to access them if needed?



## Protect the inside: safeguard your belongings

- ☐ Are important documents and valuables stored in waterproof containers or backed up digitally?
- ☐ Have you moved electronics, appliances, and furniture above potential flood levels?
- ☐ Are power points, switchboards, and key appliances positioned safely above expected water levels?



## Ensure you are covered: check your insurance

- ☐ Does your home insurance policy cover flood and stormwater damage?
- ☐ Do you understand any exclusions or limitations in your policy?
- ☐ Have you stored copies of your insurance documents in a secure, accessible location?



## Be ready to act: have an emergency plan & kit

- ☐ Have you created an emergency plan for your household?
- ☐ Do you have an emergency kit with at least three days' worth of essentials, including:
  - battery-powered radio
  - torch & spare batteries
  - first aid kit & medications
  - bottled water & non-perishable food
  - personal hygiene items (gloves, masks, toilet paper, etc.)
  - chargers & power banks
  - essentials for babies, pets, and family members with special needs
- ☐ Is your car fuelled and ready in case of evacuation?



## Take immediate action: stay informed and evacuate

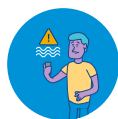
- ☐ Monitor **VicEmergency warnings and updates** (via app, website, hotline: 1800 226 226, or ABC Radio).
- ☐ Never drive through floodwater—it takes just 15cm of water to float a small car.
- ☐ Follow these steps:
  - **Bag it** – use sandbags to block entry points.
  - **Block it** – secure drains and toilets to prevent backflow.
  - **Lift it** – move valuables and appliances to higher ground.
  - **Leave** – evacuate early if advised.
- ☐ If impacted, **register at a Relief Centre** or with your local council for assistance.
- ☐ Stay informed and wait for official clearance before returning home.

## Do you want to learn more?

VICSES have a number of resources available to support people to plan and be prepared for flooding.

Check out their website to learn more: [www.ses.vic.gov.au/plan-and-stay-safe/at-home](http://www.ses.vic.gov.au/plan-and-stay-safe/at-home)

Or take a look at our other learning resources for you:



### Understanding your community flood risk



### Understanding drainage systems



### Roles and responsibilities with flooding

#### Contact us

We're measuring our engagement. To help us track our communications, please contact our team by phone **131 722** or email [enquiry@melbournewater.com.au](mailto:enquiry@melbournewater.com.au)

