

Roles and responsibilities with flooding

Video transcript

Narrator: Are you feeling overwhelmed by all the flood information out there? That's completely understandable. With so many agencies having a role in flood management it's easy to feel confused about who does what.

Sometimes, part of your role is understanding what everyone else is responsible for.

So, take a look at each agency to better understand their responsibilities and how they help you and your area prepare for flooding.

[button appears with text: Melbourne Water]

Narrator: Melbourne Water.

[button appears with text: Local council]

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[button appears with text: VIC SES]

Narrator: VIC SES.

[button appears with text: Bureau of Meteorology]

Narrator: Bureau of Meteorology.

Option: Melbourne Water

Narrator: At Melbourne Water, we focus on the bigger picture. We oversee waterways, develop flood models, and guide infrastructure planning. By studying how floods behave, we provide resources and tools like this to help you understand their impact in your area.

Option: Local council

Narrator: Your council is on hand for local drainage management. From maintaining street drainage to ensuring flood regulations are met. Councils also provide local flood maps and work with residents to spread important flood information in the community. After a flood event, councils run community support and recovery programs.

Option: VIC SES

Narrator: In the event of a flood, Victoria State Emergency Service are your control agency. That means they respond to a flood event as it happens and assist with recovery. VIC SES also run preparedness programs for residents and businesses and develop local emergency plans for councils. That way you and your community can be as flood ready as possible.

Option: Bureau of Meteorology

Narrator: The Bureau of Meteorology provides effective flood forecasting and warning services. They work with local and state governments, VICSES and Melbourne Water on delivering this critical information to the community.

After all options have been selected

Narrator: Take a look at the shared responsibilities chart below. It will help you understand how Melbourne Water, government and emergency response all play an important role in flood management. When you're ready have a look at our next video on the role drainage systems play in your area.

[End transcript]